



C R A F T E D C A T A L Y S T

Privacy Policy for Crafted Catalyst

Last Updated: July 26, 2023

At Crafted Catalyst, we respect your privacy and are committed to protecting your personal data. This Privacy Policy will inform you as to how we look after your personal data when you visit our website (regardless of where you visit it from) and tell you about your privacy rights and how the law protects you.

1. Personal Data We Collect

We collect information you provide directly to us, such as when you fill out a form, request customer support, or communicate with us via third-party platforms. This information may include your name, email, phone number, company name, company website, and any other information you choose to provide.

2. How We Use Your Information

We use the information we collect for various purposes, including to:

Provide, maintain, and improve our services.

Process transactions and send you related information.

Respond to your comments, questions, and requests and provide customer service.

Communicate with you about products, services, offers, promotions, and provide news and information we think will be of interest to you.

We may use your personal information for model training and enhancing your chatbot.

3. Sharing Your Information

We respect the privacy of our users and will not share your personal information with any third parties. We may disclose your information to our third-party service providers only to provide the services to us and not for their independent use.

4. Data Retention

We store the personal data you provide us as long as it is necessary and relevant for our operations. After that time, we will securely erase your data.

5. Your Privacy Rights

You have the right to access the personal data we hold about you and to ask that your personal data be corrected, erased, or transferred. You may also have the right to object to, or request that we restrict, certain processing.

6. Changes to This Policy

We may change this Privacy Policy from time to time. If we do, we will let you know by revising the date at the top of the policy. We encourage you to review this Privacy Policy whenever you visit our site or use our services to stay informed about our information practices and the ways you can help protect your privacy.

If you have any questions about this Privacy Policy, please contact us at:

privacy@craftedcatalyst.com

By using our services, you agree to the terms of this Privacy Policy.